

BALTIMORE CITY DEPARTMENT OF TRANSPORTATION

CITISTAT

UPDATED: May 31, 2013

Acting Director: William M. Johnson

Executive Personnel

<u>Executive</u>	<u>Title</u>
William M. Johnson	Acting Director
Frank Murphy	Deputy Director - Operations
Billy Hwang	Deputy Director - Administration
Richard Hooper	Acting Deputy Director
Barbara Zektick	Legislative Liaison
James Harkness	Chief - Traffic Management
Bimal Devkota	Division Chief - Transportation Engineering and Construction
Col. Yolanda Cason	Division Chief - Parking Management
Kenith Ching	Division Chief - Maintenance (<i>ACTING</i>)
Barry Robinson	Division Chief - Transit and Marine Services
Dhirendra K. Sinha	Division Chief - Fiscal Services
Paul W. Tolle	Division Chief - Towing Services
Valorie LaCour	Division Chief - Planning (<i>ACTING</i>)
Kathy Litz	Division Chief - Human Resources
Laetitia Griffin	Division Chief - Contracts
Adrienne Barnes & Kathy Chopper	Public Information Officers
Rudy Dinglas	Admin Officer for CitiStat/Budget/Inventory

Last Eight Two-Week									Year-to-Date				
MAINTENANCE DIVISION	2/2/13	2/16/13	3/2/13	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	2/15/13	3/1/13	3/15/13	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
Employees	560	560	558	558	552	546	545	545	564	545	574	13,524	24
Overtime (hours)	4,030	2,062	3,060	3,994	2,634	4,306	4,922	3,770	4,426	1,744	9,668	106,223	24
Unsched. leave (days)	127	98	155	129	122	125	97	102	111	79	155	2,656	24
A-Time (days)	58	39	22	19	18	17	20	25	19	0	58	457	24
Light duty (days)	88	111	144	70	73	114	121	92	84	53	144	2,013	24
Vacation (days)	318	266	259	222	290	246	329	347	313	222	593	7,508	24
Pre-approved sick (days)	106	140	137	159	117	113	124	100	110	77	159	2,646	24
Non-sched sick (days)	70.5	51	87	62	60	63	35	38	46	15	87	1,106	24
Sick bank (days)	10	9	3	18	13	0	4	10	6	0	18	142	24
Sick X (days)	25	12	21	19	33	25	22.5	17.5	35	12	63	828	24
X unapproved (days)	4	1	1	10	12	6	1	11	4	0	12	103	24
Permission leave (days)	18	15	12	28	39	20	21	33.5	24	9	61	567	24
Personal leave (days)	50	37	37	39	54	41	43.5	49	46	29	69	1,093	24
Comp time (hours)	73	61	58	50	52	45	58	64	69	45	121	1,657	24
FMLA (days)	44	38	60	46	35	39	60	41	35	10	60	843	24
X w/ permission (days)	63	60	75	60	86	69	52	60	84	42	212	2,026	24
Furlough (days)	0	0	0	0	0	0	0	0	2	0	40	40	24
Last Eight Two-Week									Year-to-Date				
SAFETY DIVISION	2/2/13	2/16/13	3/2/13	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	2/15/13	3/1/13	3/15/13	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
Employees	560	561	562	563	549	547	548	543	498	155	585	11962	24
Overtime (hours)	555	819	653	635	541	821	660	791	757	320	1436	18175	24
Unsched. leave (days)	59	58	115	35	49	55	56	62	44	18	115	1047	24
A-Time (days)	21	31	31	7	15	15	18	11	12	0	31	294	24
Light duty (days)	26	16	31	31	20	22	24	39	19	0	40	467	24
Vacation (days)	51	60	69	57	68	55	54	55	64	21	109	1532	24
Pre-approved sick (days)	143	124	103	59	59	85	106	88	97	26	173	2333	24
Non-sched sick (days)	50	22	26	21	18	35	24	25	22	10	50	524	24
Sick bank (days)	14	18	11	20	8	18	10	10	7	0	20	168	24
Sick X (days)	45	35	44	19	13	27	41	35	23	3	45	546	24
X unapproved (days)	18	11	10	10	17	15	14	17	7	1	18	162	24
Permission leave (days)	16	7	17	1	20	22	20	22	17	1	35	407	24
Personal leave (days)	21	43	37	30	30	46	48	57	47	6	323	1133	24
Comp time (hours)	17	69	24	21	42	33	12	45	40	10	116	950	24
FMLA (days)	15	29	12	14	19	15	19	16	15	3	35	363	24
X w/ permission (days)	47	33	39	27	27	18	13	9	36	0	89	874	24
Furlough (days)	0	0	0	0	0	0	0	0	0	0	10	10	24
Last Eight Two-Week									Year-to-Date				
TEC DIVISION	2/2/13	2/16/13	3/2/13	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	2/15/13	3/1/13	3/15/13	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
Employees	138	138	136	136	135	135	137	137	136	133	138	3260	24
Overtime (hours)	199	246	202	301	341	236	363	297	331	66	938	7948	24
Unsched. leave (days)	26	17	10	5	12	10	20	11	12	0	27	284	24
A-Time (days)	5	1	0	0	0	7	2	0	3	0	10	79	24
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	24
Vacation (days)	128	49	60	79	74	99	103	153	98	47	205	2355	24
Pre-approved sick (days)	53	41	39	62	68	53	50	47	44	23	71	1063	24
Non-sched sick (days)	2	3	2	0	5	1	5	2	2	0	6	58	24
Sick bank (days)	0	0	0	0	0	0	0	0	1	0	8	35	24
Sick X (days)	0	0	0	0	0	0	0	0	1	0	8	31	24
X unapproved (days)	2	10	6	0	0	2	2	1	3	0	15	64	24
Permission leave (days)	19	15	29	14	29	29	3	34	15	2	35	359	24
Personal leave (days)	18	10	16	12	8	9	12	8	14	7	20	335	24
Comp time (hours)	38	45	76	138	82	89	97	191	82	16	191	1962	24
FMLA (days)	23	29	45	15	11	3	5	18	12	0	45	278	24
X w/ permission (days)	2	17	1	15	22	22	21	20	10	0	22	228	24
Furlough (days)	0	0	0	0	0	0	0	0	0	0	8	8	24

Last Eight Two-Week									Year-to-Date				
TRAFFIC DIVISION	2/2/13	2/16/13	3/2/13	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	2/15/13	3/1/13	3/15/13	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
Employees	137	136	136	136	137	138	137	137	141	136	147	3384	24
Overtime (hours)	1,074	787	1,129	1,166	645	1,129	1,224	1,515	1253	645	2237	30074	24
Unsched. leave (days)	12	18	7	20	14	18	19	10	18	6	52	442	24
A-Time (days)	20	18	20	20	20	20	20	17	19	0	36	449	24
Light duty (days)	27	27	30	9	30	10	10	0	19	0	30	460	24
Vacation (days)	81	73	67	73	94	92	82	123	98	67	187	2343	24
Pre-approved sick (days)	33	30	38	29	38	23	25	28	28	0	42	668	24
Non-sched sick (days)	9	8	9	11	14	8	5	5	10	3	23	231	24
Sick bank (days)	0	0	0	0	0	0	0	0	2	0	10	40	24
Sick X (days)	5	8	10	11	15	9	3	5	6	0	15	144	24
X unapproved (days)	3	0	2	6	3	10	11	0	2	0	11	51	24
Permission leave (days)	3	11	3	6	5	0	5	2	8	0	37	194	24
Personal leave (days)	18	22	17	14	17	11	11	13	15	8	22	357	24
Comp time (hours)	32	20	41	35	31	35	27	39	32	16	58	767	24
FMLA (days)	11	9	13	16	12	17	11	16	16	6	33	377	24
X w/ permission (days)	15	1	1	4	3	13	2	16	15	1	34	360	24
Furlough (days)	0	0	0	0	0	0	0	0	0	0	2	2	24
Last Eight Two-Week									Year-to-Date				
ADMIN DIVISION	2/2/13	2/16/13	3/2/13	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	2/15/13	3/1/13	3/15/13	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
Employees	66	68	68	68	68	66	66	64	66	64	68	1576	24
Overtime (hours)	210	196	216	190	211	209	193	271	182	98	271	4378	24
Unsched. leave (days)	4	3	12	16	0	10	22	5	6	0	22	155	24
A-Time (days)	0	0	0	0	0	0	0	0	0	0	0	0	24
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	24
Vacation (days)	24	21	37	11	46	24	25	37	32	11	71	770	24
Pre-approved sick (days)	14	9	14	15	8	18	15	18	12	2	32	289	24
Non-sched sick (days)	0	0	4	1	1	1	12	2	2	0	12	46	24
Sick bank (days)	0	0	0	0	0	0	0	0	0	0	0	0	24
Sick X (days)	0	1	0	0	0	0	0	0	0	0	2	7	24
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	2	4	24
Permission leave (days)	3	11	13	6	6	5	5	15	4	0	15	94	24
Personal leave (days)	4	4	3	5	2	9	7	5	5	2	10	127	24
Comp time (hours)	14	6	19	10	16	14	6	17	13	6	21	309	24
FMLA (days)	4	1	8	14	6	1	5	2	4	0	14	91	24
X w/ permission (days)	4	4	0	8	3	5	7	6	5	0	16	111	24
Furlough (days)	0	0	0	0	0	0	0	0	0	0	5	5	24
Last Eight Two-Week									Year-to-Date				
TMS DIVISION	2/2/13	2/16/13	3/2/13	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	2/15/13	3/1/13	3/15/13	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
Employees	7	7	6	6	7	8	8	7	7	6	9	179	24
Overtime (hours)	0	0	5	0	0	0	0	5	7	0	71	160	24
Unsched. leave (days)	1	2	2	0	0	5	5	1	1	0	5	29	24
A-Time (days)	0	0	0	0	0	0	0	0	0	0	0	0	24
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	24
Vacation (days)	3	1	0	4	2	1	1	3	3	0	10	73	24
Pre-approved sick (days)	1	1	1	2	0	0	2	0	1	0	5	23	24
Non-sched sick (days)	0	1	0	0	0	4	2	0	0	0	4	7	24
Sick bank (days)	0	0	0	0	0	0	0	0	0	0	0	0	24
Sick X (days)	0	0	0	0	0	1	0	0	0	0	1	1	24
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	0	0	24
Permission leave (days)	0	0	0	0	0	0	0	1	0	0	3	4	24
Personal leave (days)	0	0	3	0	0	0	0	0	1	0	5	15	24
Comp time (hours)	0	0	0	0	0	0	0	0	0	0	2	4	24
FMLA (days)	2	2	5	9	10	6	2	1	2	0	10	52	24
X w/ permission (days)	0	0	1	0	0	0	1	0	0	0	1	2	24
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	24

										Updated:	May 31, 2013
Service Title: 500 Street and Park Lighting											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
		13.20	13.21	13.22	13.23	13.24					
# of street light outage service requests created		19	22	25	31	31	32	16	56	777	24
# of street light outage service requests completed		19	22	25	31	26	31	14	56	749	24
# of street light outage service requests due		0	0	0	0	5	1	0	7	28	24
# of streets inspected for roadway lighting standards		7	12	3	8	1	7	1	18	168	24
# of streets inspected that met roadway lighting standards		5	8	1	7	1	5	0	12	111	24
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
# of street lights inspected		426	342	403	314	256	288	15	477	6,911	24
# of blks of roadway lights installed		0	0	0	0	0	0	0	0	0	24
# of street light repairs/ SRs		19	22	25	31	31	32	16	56	777	24
# of outage requests completed		19	22	25	31	26	31	14	56	749	24

										Updated:	May 31, 2013
Service Title: 548 Conduit											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
Manholes		13.20	13.21	13.22	13.23	13.24					
# of Manhole Cleanings Requested		0	0	0	3	0	2	0	7	55	24
# of Manhole Cleanings Completed		0	0	0	3	0	2	0	7	55	24
# of Manhole Frames/Covers Replaced		0	0	0	1	0	0	0	2	8	24
# of Manholes surveyed		N/A	N/A	N/A	N/A	N/A	4	0	14	14	4
# of Manholes completed and online		0	0	0	3	0	5	0	14	112	24
Permits		3/29/13	4/12/13	4/26/13	5/10/13	5/24/13					
# of Permit Submittals Received		96	47	66	73	50	54	0	96	1,286	24
# of Permit Submittals Completed		96	47	66	73	50	53	0	96	1,266	24
# of Permit Submittals Completed within 72 hours		81	44	56	68	48	48	0	81	1,148	24
% of Permit Submittals Completed within 72 hours		84%	94%	85%	93%	96%	85%	0%	100%	N/A	24
# of Law Dept. Investigations		2	2	2	2	2	1	0	2	35	24
Conduit Obstructions		3/29/13	4/12/13	4/26/13	5/10/13	5/24/13					
# of Conduit Obstruction Repairs Requests		18	13	18	14	19	12	6	19	279	24
# of CO Repairs Removed		10	4	6	1	2	4	1	10	91	24
# of CO Requests Cleared within 14 days		4	3	4	0	2	2	0	4	40	24
Cable Locations (CL) Inspections		3/29/13	4/12/13	4/26/13	5/10/13	5/24/13					
# of CL Inspections Requested		177	193	192	162	212	145	72	212	3,476	24
# of Location Inspections Completed		177	193	192	162	212	145	72	212	3,476	24
# completed within 72 hours		171	184	186	156	206	137	65	206	3,286	24
Linear Feet of Cable		3/29/13	4/12/13	4/26/13	5/10/13	5/24/13					
LF of Cable Occupied		6,000	5,000	3,000	4,273	3,600	4,075	846	12,695	97,804	24
LF of Cable Vacated		1,018	1,000	300	295	2,411	766	0	2,411	18,384	24
Net (occupied - vacated) LF of cable occupied		4,982	4,000	2,700	3,978	1,189	3,309	438	11,731	79,420	24
Total Linear Feet of private cable in conduit system		4,982	4,000	2,700	3,978	1,189	3,309	438	11,731	79,420	24

										Updated:	May 31, 2013
Service Title: 682 Parking Management											
Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
		13.20	13.21	13.22	13.23	13.24					
\$ collected from Multi-Space Parking Meter program		\$449,118	\$481,500	\$471,391	\$458,178	\$476,162	\$414,606	\$301,677	\$481,500	\$9,950,555	24
# of residential permit parking permits issued/ renewed		1,483	1,541	998	957	848	1,117	497	3,023	26,808	24
# of vehicles parked in city-owned or st facility/ space		91,468	99,925	87,908	93,566	103,502	96,229	60,788	113,271	2,309,498	24
# of reserved residential handicap permits issued /renewed		132	190	108	84	83	54	5	190	1,292	24
# of reserved residential handicap permits/spaces removed after investigation		8	6	2	4	4	6	0	24	145	24

									Updated:	May 31, 2013
Service Title: 683 Street Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods						Average	Minimum	Maximum	FYTD	Periods
	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	(year-to-date stats as of most recent two week period)				
POTHoles FILLED - DAILY AVERAGE (by sector)	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13					
	13.20	13.21	13.22	13.23	13.24					
One	81	72	64	90	66	53	31	90	1,268	24
Two	56	60	56	59	57	55	43	82	1,320	24
Three	59	49	37	86	39	66	37	86	1,577	24
Four	76	54	51	52	62	55	35	83	1,318	24
Average overall?	65	57	50	69	53	56	48	69	1,345	24
Total # of potholes Filled	3,184	3,434	3,006	3,456	3,181	2,885	1,899	4,752	69,237	24
# of Pothole Service Requests	205	260	217	181	145	135	63	348	3,228	24
# of Requests Closed within 48 hours	205	260	217	181	145	135	63	348	3,228	24
MAINTENANCE										
# fountain repairs conducted	0	0	0	0	0	0	0	0	0	24
# tree pits installed	14	0	4	0	0	17	0	90	411	24
# street markings completed (blocks)	0	0	10	20	54	52	0	419	1,240	24
Linear feet of street markings completed	0	0	14,400	40,653	91,268	75,551	0	291,984	1,813,226	24
# crosswalks completed (blocks)	0	20	20	12	6	12	0	29	291	24
Linear feet of crosswalks completed	0	4,384	5,312	2,176	1,824	2,484	0	6,992	59,616	24
# Drawbridge Openings - Hanover Street	0	0	2	0	2	0	0	2	8	24
# Drawbridge Openings - Pennington Avenue	18	28	24	6	14	24	0	42	574	24
ROW CONSTRUCTION										
Total # of lane miles constructed or repaired (cumulative)	4	8	23	27	40	N/A	N/A	N/A	N/A	24
# of lane miles constructed or repaired (in house)	4	4	4	4	3	3.2	0.0	8.3	77.4	24
Cost per lane mile (in house)	\$82,000	\$82,000	82,000	\$82,000	\$82,000	\$82,000	\$82,000	\$82,000	\$1,968,000	24
# of lane miles constructed or repaired by contractor	0	0	11	0	10	4	0	17	90	24
Cost per lane miles (contractor) RESURFACING	\$200,000	\$210,000	\$210,000	\$210,000	\$210,000	\$191,833	\$82,000	\$210,000	\$4,604,000	24
Total # of Lane Miles under Construction	64	62	50	50	40	73	40	102	1,744	24
# of lane miles under construction (in house)	4	3	2	3	3	2	0	6	52	24
# of lane miles under construction (contractor)	59	59	48	48	38	70	38	97	1,685	24
Sidewalk Sam										
# of Locations Completed	209	290	265	35	159	122	32	290	2,933	24
Total Sq. Ft. Completed	30,350	43,780	39,340	31,374	29,198	21,098	4,769	43,780	506,360	24
# of Tree Pits	24	38	27	42	53	20	0	67	491	24
Square feet of pervious space created	560	750	410	887	924	368	0	1,297	8,825	24
# of sidewalk Sq. Ft inspected	23,092	25,042	23,838	25,846	26,217	13,831	4,410	26,217	331,946	24
Other										
# of alleys repaired or reconstructed	2	2	2	3	1	1	1	3	35	24
# of Streets (lane miles?) surveyed	0	0	0	0	0	0	0	0	0	24
# of streets surveyed meeting acceptable standard	0	0	0	0	0	0	0	0	0	24

[illegible]

Two Week Reporting Periods	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
Traffic Engineering: Data Analysis Section										
Traffic Congestion:Gateway and Primary Routes***										
Number of timing runs at peak period	12	12	18	8	4	11	0	34	260	24
Number within 5% of model target	12	12	18	8	4	11	0	34	260	24
*% of timing runs within target	100%	100%	100%	100%	100%	1	1	1	24	24
Number of runs exceeding target	0	0	0	0	0	0	0	0	0	24
Accidents	0	0	0	0	0	0	0	0	0	24
Construction or Utility	0	0	0	0	0	0	0	0	0	24
City Agency	0	0	0	0	0	0	0	0	0	24
Special Event	0	0	0	0	0	0	0	0	0	24
Weather	0	0	0	0	0	0	0	0	0	24
Illegaly Parked Vehicle	0	0	0	0	0	0	0	0	0	24
Congestion/ Other	0	0	0	0	0	0	0	0	0	24
None	0	0	0	0	0	0	0	0	0	24
Accident Data										
# Personal Injury Accidents (BPD)	0	0	0	124	192	13.2	0	192	316	24
# of Pedestrian Involved Accidents (BFD)	17	28	23	33	24	8.5	0	33	203	24
Requested	11	14	16	7	13	6.8	0	28	162	24
Completed	12	14	16	7	13	6.8	0	27	162	24
Turning Movement Counts										
Requested	6	6	6	6	6	6	0	6	136	24
# completed within 45 days (excludes summer)	6	6	6	6	6	6	0	6	136	24
Traffic Engineering: Sectors 1-4										
Truck Permits Received	366	336	404	355	280	366	203	513	8,792	24
# permits processed within 3 days	366	336	404	355	280	366	203	513	8,792	24
Escorts provided	29	20	27	23	19	34	12	65	810	24
Construction Permits Received	63	79	78	65	48	58	0	79	1,393	24
Processed (approved and sent to DPW to issue permit)	63	79	78	65	48	58	0	79	1,389	24
# completed within 3 days	63	79	78	65	48	58	0	79	1,380	24
MOTs required	13	9	15	16	2	11	0	20	261	24
Traffic Control Signals and Signs										
# of traffic control signs installed	4	9	17	2	5	8	2	20	180	24
# of Traffic Control Signs Repaired/replaced	10	15	22	6	15	9	2	22	224	24
# of Pedestrian Countdown Signals Installed	4	20	1	4	3	6	0	20	151	24
# of Pedestrian Countdown Signals Repaired/replaced	3	5	1	2	8	4	0	9	92	24
Total cost of installing and repairing control signs	\$16,297	\$3,803	\$31,818	\$10,865	\$24,058	\$17,214	\$3,803	\$31,818	\$413,143	24

										Update:	May 31, 2013
Service Title: 685 Special Events											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
		13.20	13.21	13.22	13.23	13.24					
# of special events served		9	9	6	20	13	9	0	21	206	24
# hours providing chauffer services on OT		0	0	0	0	0	2	0	25	49	24
% reimbursed for special events		100%	77%	67%	85%	92%	1	0	1	N/A	24
% reimbursed for chauffer services on OT		0%	0%	0%	0%	0%	0	0	1	1	24
% reimbursed for st. banner hanging		100%	100%	100%	100%	100%	1	1	1	N/A	24
% banners removed on-time		100%	100%	100%	100%	100%	1	1	1	N/A	24
# banners installed		2	6	25	1	5	33	0	222	780	24
# banners removed		1	2	9	3	4	29	1	152	695	24

										Update:	May 31, 2013
Service Title: 687 Inner Harbor Services											
Last Five Two-Week Periods (last 10 weeks)						Fiscal Year-to-Date					
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
Benches		13.20	13.21	13.22	13.23	13.24					
# of Benches Inspected		40	40	40	40	40	40	40	40	960	24
# of Benches Repaired		0	0	4	2	2	1	0	4	21	24
# of Benches Installed		0	0	0	0	0	0	0	6	6	24
Fountains											
# of Fountains Inspected		0	0	0	0	0	0	0	0	0	24
# of Fountains Repaired		0	0	0	0	0	0	0	0	0	24
# of fountains installed		0	0	0	0	0	0	0	0	0	24
Water Points											
# of water points inspected		18	18	18	18	18	18	18	18	432	24
# of points inspected operating properly		18	18	17	18	18	18	17	18	431	24
Promenade Street Lights											
# of promenade street lights inspected		550	550	550	550	550	550	550	550	13,200	24
# of promenade street lights repaired		50	65	45	50	65	65	45	85	1,549	24
# of promenade street lights installed		1	0	1	0	0	0	0	3	7	24
# of lights inspected operating properly		550	550	550	550	550	546	510	550	13,106	24

										Update:	May 31, 2013
Service Title: 688 Snow and Ice Control											
Last Five Two-Week Periods (last 10 weeks)											
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
		13.20	13.21	13.22	13.23	13.24					
# of lane miles plowed, salted, or sanded		0	0	0	0	0	776	0	10,815	18,630	24
# of snow vehicles prepared for service		225	225	225	0	0	66	0	225	1,575	24
# of salt boxes maintained		987	987	987	0	0	288	0	987	N/A	24
% of salt box service requests completed on time		100%	100%	100%	0	0	0	0	1	N/A	24
% of snow equipment out-of-service during a snow event		N/A	N/A	N/A	0	0	0	0	0	N/A	20
% of Primary Roadways at Wet Pavement within 8 hrs of end of weather event		N/A	N/A	N/A	0	0	0	0	1	N/A	20
Winter weather accident rate		N/A	N/A	N/A	0	0	0	0	1	N/A	20
% of snow vehicles ready for deployment at beginning of snow season		100%	100%	100%	0%	0%	0	0	1	N/A	24
Cost/ lane mile plowed		\$0.00	\$0.00	\$0.00	0	0	3	0	41	70	24

									Update:	May 31, 2013
Service Title: 689 Vehicle Impounding										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	3/16/2013	3/30/2013	4/13/2013	4/27/2013	5/11/2013	Average	Minimum	Maximum	FYTD	Periods
	3/29/2013	4/12/2013	4/26/2013	5/10/2013	5/24/2013	(year-to-date stats as of most recent two week period)				
	13.20	13.21	13.22	13.23	13.24					
Lot Inventory										
Pulaski Highway	2,383	2,415	2,455	2,387	2,469	2,269	1,957	2,524	54,465	24
# of Police and Narcotic Hold	629	604	595	591	615	595	548	631	14,274	24
Average # days on Police Hold	320	337	335	333	395	316	273	395	7,594	24
% of vehicles removed from impound lot within 45 days	73	76	79	79	78	84	57	98	2,020	24
Total # of vehicles released	597	613	608	656	592	625	485	694	15,005	24
Average cost to owner	\$264	\$264	\$ 271	\$274	\$253	266	253	288	6,386	24
Vehicles Towed										
Abandoned Vehicles - City Crews	32	53	39	32	37	38	25	54	914	24
Abandoned Vehicles - Private Crews	2	4	4	3	4	4	0	14	88	24
Scofflaw Vehicles - City Crews	104	73	80	77	86	74	29	123	1,775	24
Scofflaw Vehicles - Private Crews	0	3	0	0	0	2	0	9	48	24
Private Crews - Pulaski Highway	593	609	609	621	634	616	0	802	14,783	24
Fallsview Tows Total										
City Crews	3	27	21	13	8	36	3	167	875	24
Private Crews	319	378	334	383	382	374	253	493	8,986	24
% in automatic tow zone cleared on-time (20 min.)	86	81	83	88	85	87	79	95	2,088	24
Auction										
Projected next auction	166	176	159	195	284	155	0	284	3,731	24
# of Vehicles Sold	131	120	204	127	167	130	0	247	3,121	24
Average time auction on lot	85	80	84	74	70	64	0	89	1,534	24
Vehicles Sold For \$5,000+	0	1	0	0	0	0	0	2	7	24
Total Cost per Auction	\$6,868	\$6,574	\$ 6,238	\$6,140	\$7,075	5,614	0	10,308	134,746	24
Revenue	\$83,491	\$80,764	\$ 70,278	\$69,282	\$81,568	63,072	0	137,631	1,513,717	24
Auction dates	3/20/2013	4/3/2013	4/17/2013	5/1/2013	5/15/2013	N/A	N/A	N/A	N/A	24
Abandoned Vehicles - Created										
Parking Enforcement Referral	39	41	44	42	42	46	29	62	1,098	24
Private Owner Referral	1	0	0	1	0	0	0	2	6	24
HCD Referral	21	27	13	9	19	12	2	27	282	24
Police Referral	1	5	7	2	4	2	0	7	57	24
Abandoned Vehicles - Abated										
Towed from City Right-of-Way	22	36	25	25	26	25	13	36	594	24
Towed from Private Property	9	15	11	10	11	11	5	15	253	24
Gone On Arrival	19	17	25	14	22	16	6	30	378	24
Claim Information										
Claims Processed	0	1	0	1	0	1	0	4	27	24
\$ Amount Of All Packages	\$0	\$2,163	\$0	\$484	\$0	1,750	0	10,400	42,002	24
# Settlements Processed	0	0	0	3	0	13	0	300	310	24
\$ Amount - Aggregate Total	\$0	\$0	\$0	\$2,417	\$0	427	0	2,948	10,246	24
Cost per vehicle towed (city crews)						#DIV/0!	0	0	0	0
Cost per vehicle towed (private crews)						#DIV/0!	0	0	0	0
Average customer wait time						#DIV/0!	0	0	0	0

									Updated:	May 31, 2013
Service Title: 690 Cleaner Greener Forms of Transportation										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	3/16/2013	3/30/2013	4/13/2013	4/27/2013	5/11/2013	Average	Minimum	Maximum	FYTD	Periods
	3/29/2013	4/12/2013	4/26/2013	5/10/2013	5/24/2013	(year-to-date stats as of most recent two week period)				
	13.20	13.21	13.22	13.23	13.24					
WATER TAXI HARBOR CONNECTOR										
Canton Route										
Avg Daily Ridership	72	98	100	97	119	82	18	121	82	24
# of Riders	716	980	1,000	971	1,190	785	178	1,190	18,840	24
Maritime Park Route										
Avg Daily Ridership	275	335	347	339	373	320	86	489	320	24
# of Riders	2,749	3,347	3,467	3,385	3,730	3,037	864	4,182	72,898	24
Total Ridership										
Avg Daily Ridership	347	426	447	436	492	402	104	611	402	24
# of Riders	3,465	4,255	4,467	4,356	4,920	3,819	1,042	5,317	91,666	24
# of Operational Days (Water Taxi)	10	10	10	10	10	10	5	10	229	24
CHARM CITY CIRCULATOR										
	3/16/2013	3/30/2013	4/13/2013	4/27/2013	5/11/2013	Average	Minimum	Maximum	FYTD	Periods
Orange Route	3/29/2013	4/12/2013	4/26/2013	5/10/2013	5/24/2013	(year-to-date stats as of most recent two week period)				
Avg Daily Ridership	4,188	3,808	3,633	3,723	3,648	4,009	3,148	4,953	4,009	24
# of Riders	54,444	53,317	50,866	52,127	51,067	54,900	40,924	69,344	1,317,591	24
Headway (minutes)	0:11:20	0:11:28	0:11:58	0:11:43	0:11:40	0:11:41	0:11:03	0:12:33	N/A	24
Std. Deviation	0:01:26	0:01:07	0:00:38	0:01:05	0:00:57	0:01:19	0:00:38	0:01:52	N/A	24
Morning Peak Headway (7-9 am)	0:10:28	0:10:32	0:10:43	0:10:55	0:10:25	0:10:54	0:10:19	0:12:39	N/A	24
Evening Peak Headway (4-6 pm)	0:11:01	0:12:33	0:14:03	0:13:04	0:13:49	0:12:12	0:10:02	0:14:03	N/A	24
Purple Route										
Avg Daily Ridership	4,389	4,517	4,687	4,552	4,946	4,845	3,509	5,705	4,845	24
# of Riders	57,059	63,236	65,614	63,729	69,237	66,363	45,623	79,876	1,592,705	24
Headway (minutes)	0:11:14	0:10:32	0:10:58	0:10:10	0:09:47	0:10:54	0:09:47	0:11:42	N/A	24
Std. Deviation	0:00:51	0:00:59	0:00:32	0:01:27	0:00:56	0:00:58	0:00:17	0:02:12	N/A	24
Morning Peak Headway (7-9 am)	0:10:38	0:10:17	0:11:24	0:09:37	0:09:36	0:10:48	0:09:36	0:11:51	N/A	24
Evening Peak Headway (4-6 pm)	0:11:38	0:10:01	0:11:14	0:10:48	0:10:10	0:11:11	0:10:01	0:12:43	N/A	24
Green Route (began service 11/1)										
Avg Daily Ridership	2,383	2,277	2,357	2,393	2,246	2,280	1,696	2,724	2,280	24
# of Riders	30,983	31,879	32,993	33,503	31,440	31,204	22,054	34,868	748,885	24
Headway (minutes)	0:11:48	0:11:42	0:11:42	0:11:45	0:12:30	0:12:55	0:11:14	0:16:33	N/A	24
Std. Deviation	0:01:28	0:00:53	0:00:42	0:01:46	0:01:07	0:01:23	0:00:42	0:02:21	N/A	24
Morning Peak Headway (7-9 am)	0:10:46	0:11:34	0:11:49	0:11:41	0:11:43	0:12:25	0:10:46	0:14:42	N/A	24
Evening Peak Headway (4-6 pm)	0:11:15	0:12:00	0:13:43	0:11:59	0:14:16	0:13:42	0:09:47	0:18:21	N/A	24
Banner Route (began service 06/01)										
Avg Daily Ridership	793	889	913	875	884	865	549	1,107	865	24
# of Riders	10,315	12,445	12,778	12,253	12,380	11,852	7,136	15,503	284,438	24
Headway (minutes)	0:17:30	0:17:16	0:18:48	0:19:09	0:20:04	0:17:06	0:15:10	0:20:04	N/A	24
Std. Deviation	0:05:13	0:05:10	0:00:55	0:01:48	0:04:49	0:01:36	0:00:13	0:05:13	N/A	24
Morning Peak Headway (7-9 am)	0:17:48	0:16:18	0:22:01	0:18:20	0:21:55	0:16:59	0:13:34	0:22:01	N/A	24
Evening Peak Headway (4-6 pm)	0:17:47	0:16:14	0:18:32	0:18:33	0:18:26	0:16:47	0:14:56	0:18:33	N/A	24
Totals (Headway Calc Exclude Banner)										
Avg Daily Ridership	11,754	11,491	11,589	11,544	11,723	11,999	8,903	13,989	11,999	24
Total # of Riders	152,801	160,877	162,251	161,612	164,124	164,317	115,737	195,043	3,943,619	24
Total Headway (minutes)	0:11:27	0:11:14	0:11:33	0:11:13	0:11:19	0:11:50	0:11:07	0:13:17	N/A	24
Std. Deviation	0:01:15	0:01:00	0:00:37	0:01:26	0:01:00	0:01:14	0:00:37	0:01:46	N/A	24
Morning Peak Headway (7-9 am)	0:10:37	0:10:48	0:11:19	0:10:44	0:10:35	0:11:22	0:10:35	0:12:18	N/A	24
Evening Peak Headway (4-6 pm)	0:11:18	0:11:31	0:13:00	0:11:57	0:12:45	0:12:22	0:10:49	0:14:54	N/A	24
Number of Revenue Hours	3,809	3,756	3,896	3,880	3,855	3,785	2,785	4,020	90,836	24
Cost per Circulator Rider	\$2.00	\$1.88	\$1.92	\$1.92	\$1.88	2	1	3	N/A	24
# of Operational Days	13	14	14	14	14	14	10	14	329	24

									Updated:	May 31, 2013
Service Title: 691 Public Rights of Way Landscape Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
	13.20	13.21	13.22	13.23	13.24					
DOT										
# of Segments of Right-of-Ways maintained - DOT	0	0	165	243	353	151	0	388	3618	24
Total acreage maintained - DOT	0	0	0	0	0	0	0	0	0	24
Cost of DOT maintained Right-of-Ways	0	0	\$22,599	\$36,436	\$42,633	\$21,848	\$0	\$53,971	\$524,347	24
Private										
# of Segments of Median Strips maintained - PRIVATE	0	0	716	716	716	418	0	716	10024	24
Total Acreage Maintained - Private	0	0	0	0	0	0	0	0	0	24
Cost of PRIVATE maintained strips	0	0	\$18,093	\$18,093	\$18,093	\$10,554	\$0	\$18,093	\$253,302	24
% of median strips mowed on schedule- DOT	\$0	\$0	0	0	0	0	0	0	0	24
% of median strips mowed on schedule- PRIVATE	0	0	100%	100%	100%	34	0	100	N/A	24
Tree Pits										
# of Tree Pits Installed- DOT	14	0	4	0	0	17	0	90	411	24
# of Tree Pits Installed- Private	0	0	0	0	0	0	0	0	0	24

										Updated:	May 31, 2013
Service Title: 692 Bridge and Culvert											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
		13.20	13.21	13.22	13.23	13.24					
# of Bridges Inspected		4	3	2	10	12	4.46	1	29	107	24
# of Bridges proactively maintained		2	1	2	2	2	2.04	1	3	49	24
# of Bridges under construction		5	5	7	7	7	4.875	3	7	117	24
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$1,824,688	24
# of bridges with rating below 50		23	23	23	23	23	22.33333333	22	23	536	24
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$1,824,688	24
# of bridges inspected and assigned rating		4	3	2	10	12	3.375	1	12	81	24
Average bridge sufficiency rating		78.31	78.31	78.31	78.31	78.31	78.31	78.31	78.31	1879.44	24

										Updated:	May 23, 2013
Service Title: 693 Parking Enforcement											
Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods	Start Date	3/16/2013	3/30/2013	4/13/2013	4/27/2013	5/11/2013	Average	Minimum	Maximum	FYTD	Periods
Parking Citation Performance	End Date	3/29/2013	4/12/2013	4/26/2013	5/10/2013	5/24/2013	(year-to-date stats as of most recent two week period)				
		13.20	13.21	13.22	13.23	13.24					
Parking Citations (#)		11,759	13,325	12,383	13,755	13,096	12,746	10,576	14,461	305,915	24
Parking Citations (\$)		\$515,726	\$660,454	\$589,025	\$662,759	\$577,103	\$585,250	\$459,615	\$733,154	\$14,046,006	24
# of parking complaints received (incl. Commercial)		699	750	729	768	681	679	389	856	16,288	24
# of complaints closed on time (incl. Commercial)		698	749	727	763	678	672	389	853	16,126	24
Identify Stolen Vehicles		9	11	7	12	12	6	0	21	149	24
Recovered Stolen Vehicles		7	8	4	10	9	5	0	10	116	24
Two Week Reporting Periods	Start Date	3/16/2013	3/30/2013	4/13/2013	4/27/2013	5/11/2013	Average	Minimum	Maximum	FYTD	Periods
Scofflaw Unit Performance	End Date	3/29/2013	4/12/2013	4/26/2013	5/10/2013	5/24/2013	(year-to-date stats as of most recent two week period)				
Vehicles Booted		349	254	297	334	318	286	94	547	6,857	24
Vehicles Released		90	57	68	89	66	70	10	135	1,676	24
Reported Negatives		21	22	15	19	20	20	7	43	489	24
Vehicles Towed		89	72	79	65	84	71	24	126	1,694	24
Located on Impound Lot		16	11	8	3	17	11	0	50	272	24
Identify Stolen Vehicles		1	0	2	0	0	4	0	13	89	24
Recovery of Stolen Vehicles		1	0	2	0	0	3	0	7	75	24
Two Week Reporting Periods	Start Date	3/16/2013	3/30/2013	4/13/2013	4/27/2013	5/11/2013	Average	Minimum	Maximum	FYTD	Periods
Total Unit Performance	End Date	3/29/2013	4/12/2013	4/26/2013	5/10/2013	5/24/2013	(year-to-date stats as of most recent two week period)				
Identify Stolen Vehicles		10	11	9	12	12	4	0	13	85	24
Recovery of Stolen Vehicles		8	8	6	10	9	4	0	13	85	24

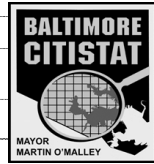
CONTINUED FROM PREVIOUS PAGE												
Two Week Reporting Periods		Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
		End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
			13.20	13.21	13.22	13.23	13.24					
Squad A - 6:30-2:30 (East)												
	Staffed		10	10	10	10	10	10	10	10	240	24
	Vacant		1	1	1	1	1	1	1	1	24	24
	Ct Leave (hrs)		16	12	8	10	16	13	0	26	302	24
	Other Leave (hrs)		137	155	193	189	193	126	25	193	3,033	24
	Citations Issued		1,789	2,167	2,099	1,908	1,719	1,872	1,428	2,190	44,938	24
	Identify Stolen Vehicles		2	1	0	5	2	1	0	5	12	24
	Recovery of Stolen Vehicles		1	1	0	1	2	0	0	2	6	24
	Identify Scofflaw		5	13	13	10	7	3	0	13	61	24
	Work Days		9	10	10	10	10	10	8	10	233	24
Squad B - 6:30-2:30 (West)												
	Staffed		10	10	10	10	10	10	10	10	240	24
	Vacant		1	1	1	1	1	1	1	1	24	24
	Ct Leave (hrs)		107	26	4	12	18	18	0	107	425	24
	Other Leave (hrs)		14	119	126	46	88	76	14	154	1,824	24
	Citations Issued		1,913	2,083	2,072	2,159	2,094	2,021	1,707	2,285	48,512	24
	Identify Stolen Vehicles		1	2	1	1	5	1	0	6	17	24
	Recovery of Stolen Vehicles		1	0	1	1	2	0	0	2	7	24
	Identify Scofflaw		12	9	10	17	18	4	0	29	98	24
	Work Days		9	10	10	10	10	10	8	10	233	24
Squad C - 8:00-4:00 (CBD)												
	Staffed		12	12	12	12	12	12	12	12	288	24
	Vacant		2	2	2	2	2	2	2	2	48	24
	Ct Leave (hrs)		153	12	12	8	18	21	0	153	507	24
	Other Leave (hrs)		12	130	116	137	189	153	12	321	3,667	24
	Citations Issued		1,690	2,096	1,912	1,908	1,731	1,851	1,482	2,371	44,430	24
	Identify Stolen Vehicles		0	1	1	1	0	0	0	2	6	24
	Recovery of Stolen Vehicles		0	0	0	0	0	0	0	1	1	24
	Identify Scofflaw		7	3	16	12	16	3	0	16	68	24
	Work Days		9	10	10	10	10	10	8	10	233	24
Squad D - 10:00-6:00 (SE)												
	Staffed		10	10	10	10	10	10	10	10	240	24
	Vacant		1	1	1	1	1	1	1	1	24	24
	Ct Leave (hrs)		94	24	12	6	14	18	0	94	434	24
	Other Leave (hrs)		2	107	140	47	57	88	2	175	2,111	24
	Citations Issued		1,826	1,892	1,368	1,942	1,891	1,772	1,368	2,454	42,535	24
	Identify Stolen Vehicles		0	0	0	6	2	0	0	6	11	24
	Recovery of Stolen Vehicles		0	0	0	4	0	0	0	4	6	24
	Identify Scofflaw		12	7	8	19	15	3	0	19	71	24
	Work Days		9	10	10	10	10	10	8	10	233	24
Squad E - 3:00-11:00 (Citywide)												
	Staffed		16	16	16	16	16	16	16	16	384	24
	Vacant		2	2	2	2	2	2	2	2	48	24
	Ct Leave (hrs)		16	20	2	16	10	18	0	46	424	24
	Other Leave (hrs)		144	126	137	63	35	88	25	144	2,108	24
	Citations Issued		1,985	2,772	2,394	2,848	2,920	2,462	1,869	2,936	59,092	24
	Identify Stolen Vehicles		0	0	0	0	0	0	0	0	0	24
	Recovery of Stolen Vehicles		0	0	0	0	0	0	0	0	0	24
	Identify Scofflaw		8	20	0	14	0	2	0	20	57	24
	Work Days		9	10	20	10	10	10	8	20	244	24

Squad F - 10:30 pm-6:30 am (Citywide)										
Staffed	0	0	0	0	0	0	0	0	0	24
Vacant	0	0	0	0	0	0	0	0	0	24
Ct Leave (hrs)	0	0	0	0	0	0	0	0	0	24
Other Leave (hrs)	0	0	0	0	0	0	0	0	0	24
Citations Issued	0	0	0	0	0	0	0	0	0	24
Identify Stolen Vehicles	0	0	0	0	0	0	0	0	0	24
Recovery of Stolen Vehicles	0	0	0	0	0	0	0	0	0	24
Identify Scofflaw	0	0	0	0	0	0	0	0	0	24
Work Days	0	0	0	0	0	0	0	0	0	24
Scoff - 8:00-4:00 (Citywide)										
Staffed	10	10	10	10	10	10	10	10	240	24
Vacant	0	0	0	0	0	0	0	0	0	24
Ct Leave (hrs)	10	8	2	0	2	4	0	12	106	24
Other Leave (hrs)	67	67	99	109	83	122	42	245	2,918	24
Citations Issued	125	151	162	120	117	153	0	627	3,673	24
Identify Stolen Vehicles	0	0	0	0	0	0	0	6	6	24
Recovery of Stolen Vehicles	0	0	0	0	0	0	0	3	3	24
Identify Scofflaw	0	0	0	0	0	1	0	11	12	24
Work Days	9	10	10	10	10	10	8	10	233	24
Aband - 8:00-4:00 (Citywide)										
Staffed	5	5	5	5	5	5	5	5	120	24
Vacant	1	1	1	1	1	1	1	1	24	24
Ct Leave (hrs)	8	2	0	4	2	3	0	12	82	24
Other Leave (hrs)	46	35	14	15	36	29	9	56	691	24
Citations Issued	231	263	302	294	267	253	42	341	6,062	24
Identify Stolen Vehicles	6	6	4	8	2	1	0	8	31	24
Recovery of Stolen Vehicles	5	3	3	5	1	1	0	5	17	24
Identify Scofflaw	5	0	3	1	3	1	0	10	22	24
Work Days	9	10	10	10	10	10	8	10	233	24
Supervisors										
Staffed	1	1	1	1	1	2	1	5	40	24
Vacant	2	2	2	2	2	2	2	2	48	24
Ct Leave (hrs)	0	0	0	0	70	5	0	70	120	24
Other Leave (hrs)	28	49	77	71	2	39	0	85	935	24
Citations Issued	23	7	29	99	287	58	7	287	1,395	24
Identify Stolen Vehicles	0	0	0	0	0	0	0	0	0	24
Recovery of Stolen Vehicles	0	0	0	0	0	0	0	0	0	24
Identify Scofflaw	0	0	0	0	0	0	0	0	0	24
Work Days	9	10	10	10	10	10	8	10	233	24
Weekend/ Holiday/ Special Event Duty										
Staffed	71	67	78	77	73	80	57	105	1,913	24
Vacant	0	0	0	0	0	0	0	0	0	24
Ct Leave (hrs)	0	0	0	0	0	0	0	0	0	24
Other Leave (hrs)	75	82	119	50	91	72	21	151	1,735	24
Citations Issued	2,177	1,894	2,045	2,477	2,070	2,304	1,515	2,982	55,307	24
Identify Stolen Vehicles	0	1	1	0	0	0	0	1	3	24
Recovery of Stolen Vehicles	0	0	0	0	0	0	0	0	0	24
Identify Scofflaw	0	0	0	1	1	0	0	8	10	24
Work Days	4	4	4	4	4	4	4	4	96	24

									Updated:	May 31, 2013
Service Title: 694 Survey Control										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
	13.20	13.21	13.22	13.23	13.24					
# of field crew days	0	0	0	0	0	2.65	0	30	63.5	24
# of traverse stations reset	0	0	0	0	0	9.42	0	67	226	24
# of traverse stations reset accurately	0	0	0	0	0	1.75	0	19	42	24

										Updated:	May 31, 2013
Service Title: 695 Dockmaster											
Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
		13.20	13.21	13.22	13.23	13.24					
# of Marina Dockings		2	16	11	71	53	55	0	203	1331	24
%of marina slips filled		0.6%	5%	3.4%	22.2%	17%	17%	0%	63%	N/A	24
Docking Fees Collected		\$234	\$644	\$278	\$2,835	\$3,104	N/A	\$0	\$9,379	\$68,432	24
% of customers satisfied		100%	100%	100%	100%	100%	89%	0%	100%	2140%	24
# of Operational Days (Marina)		14	14	14	14	14	14	12	14	331	24
* Daily rates are \$20.00 for 5 Hours Daily and \$1.50 per foot Overnight. The docking fees collected are based on the length of the vessels docked, as opposed to the number of vessels, in conjunction with the period of time that vessels remain in the Inner Harbor.											

										Updated:	May 31, 2013
Service Title: 696 Street Cuts Management											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-to-date stats as of most recent two week period)				
		13.20	13.21	13.22	13.23	13.24					
# of New Cuts in period		154	235	326	276	316	219	27	346	5,256	24
# of Closed Cuts in period		133	190	370	275	284	208	23	419	4,997	24
Current Open Cuts (total)		1,623	1,787	1,587	1,704	1,811	1,675	1,265	1,933	40,196	24
# open younger than 30 days		423	463	520	653	597	425	115	653	10,201	24
# open btwn 30 and 90		348	520	422	479	641	546	257	771	13,113	24
# open btwn 90 and 180		403	344	233	177	173	348	173	609	8,342	24
# of open older than 180		407	420	392	362	357	308	194	420	7,403	24
Steel Plates											
# of new plates		39	23	53	83	106	37	9	106	877	24
# of closed plates		45	15	66	72	100	31	8	100	747	24
Current open plates		110	155	129	203	223	140	86	223	3,364	24
younger than 30 days		63	86	75	147	162	68	29	162	1,622	24
btwn 30 and 90		37	56	45	47	51	47	21	90	1,120	24
btwn 90 and 180		6	7	4	5	8	17	4	39	419	24
older than 180		4	6	5	4	3	8	1	14	202	24
Inspections											
Total # of street cut inspections		875	634	1556	1579	1,712	960	170	1712	23043	24
Total cost of inspections		\$5,224	\$3,785	\$9,289	\$9,427	\$10,221	\$5,732	\$1,015	\$10,221	\$137,566	24
Cost per inspection		\$5.97	\$5.97	\$5.97	\$5.97	\$5.97	6	5.97	6	143	24
# of unreported cuts (city)		0	0	0	0	0	0	0	0	0	24
# of unreported cuts (private)		0	0	0	0	0	0	0	0	0	24
# of temporary patches		1,513	1,632	1,458	1,501	1,588	1,535	1,151	1,781	36,832	24
# of Temp patch failures		9	9	14	14	17	17	4	36	418	24
# of permanent patche failures		3	11	4	7	8	13	0	33	306	24
# of failures under warranty		3	13	4	1	3	9	0	40	213	24
Fines											
fines issued (#)		9	12	17	15	14	7	1	21	164	24
Fines issued (\$)		\$6,000	\$40,000	\$74,100	\$154,350	\$162,300	\$35,798	\$1,000	\$162,300	\$859,150	24
Complaints		6	10	7	5	9	6	1	10	134	24
# of Street Cut and Steel Plate Complaints		6	10	7	5	9	6	1	10	134	24

**CITISTAT**

TRANSPORTATION TRAFFIC MAINTENANCE PERFORMANCE									
SIGN SHOP CREW PERFORMANCE									

REPORTING PERIOD: May 11, 2013 THROUGH May 24, 2013

DEPARTMENT OF TRANSPORTATION

		4-13-4-26					4-27-5-10					5-11-5-24					Annual Data							
Crew #	Number of Completed Assignments	Number of Points Earned	Crew days	Radio Calls	Scheduled Assignments	Avg. Points per day	Number of Completed Assignments	Number of Points Earned	Crew days	Radio Calls	Scheduled Assignments	Avg. Points per day	Number of Completed Assignments	Number of Points Earned	Crew days	Radio Calls	Scheduled Assignments	Avg. Points per day	% Point Change	Average	Minimum	Maximum	Total	Periods
9216	42	157	6	0	42	26.17	51	214	8	29	22	26.75	60	297	8	33	27	37.13	38.8%	171	101	297	2,225	13
9217	59	165	6	15	44	27.50	59	287	8	6	53	35.88	28	238	6	6	22	39.67	10.6%	179	50	287	2,325	13
9218	39	136	6	0	39	22.67	53	318	10	2	51	31.80	32	257	6	1	31	42.83	34.7%	143	65	318	1,863	13
9219	54	163	7	2	52	23.29	61	188	7	1	60	26.86	44	501	8	4	40	62.63	133.2%	156	27	501	2,034	13
9224	133	299	10	16	117	29.90	108	488	10	20	88	48.80	96	572	10	16	80	57.20	17.2%	312	176	572	4,054	13
9225	104	294	10	20	84	29.40	87	316	10	20	67	31.60	102	440	10	21	81	44.00	39.2%	231	92	440	3,008	13
9227	77	220	8	17	60	27.50	68	351	10	42	26	35.10	31	411	10	8	23	41.10	17.1%	219	85	411	2,851	13
9236 (Overhead Truck)	43	164	7	0	43	23.43	25	174	7	1	24	24.86	23	117	4	1	22	29.25	17.7%	126	63	174	1,634	13
Totals			60						70						62									
	5-11-5-24																							
Crew #	Points x1	Points x2	Points x3	Points x4	Points x5	Total Assignments																		
9216	211	37	4			297																		
9217	194	10	8			238																		
9218	232	5			3	257																		
9219	459	6	10			501																		
9224	486	28	10			572																		
9225	369	28	5			440																		
9227	349	19	3		3	411																		
9236 (Overhead Truck)		1	15		14	117																		
Description of Point Categories :																								
1 Point - Installation /Removal/Relocation/Repair and Replacement (Signs) including: No Parking, No Stopping, Police Metal Signs, Extensions, Street Name Blades, Street Number Blades and PCF Bases																								
2 Points - Currently 2 x 12 Poles																								
3 Points - Per Hour on Maintenance of Traffic (MOT's), Pay to Park, Clips																								
4 Points - Overhead Work, Stubs - Sign installation that requires overhead truck																								
5 Points - Overhead Truck - Banner Installation, removal & replacement																								